

BOOKING FORM FOR 9A ST ANDREWS STREET, ST IVES

**RETURN TO: MRS SALLY MacCABE
17 THE TERRACE
ST IVES
CORNWALL TR26 2BP**

Tel: 01736 799741

Mobile: 07885 079902

Name
Address
Postcode
Telephone No
Mobile No
Email
Have you stayed at this property before YES / NO
Number in Party: Adults Children (ages)
Do you require bedding for sofabed: YES / NO
Are you bringing a small dog: YES / NO

DATE REQUESTED

from 3pm on	To 10am on	
-------------	------------	--

RENTAL CHARGE FOR THIS PERIOD £.....

FOR BOOKINGS MADE MORE THAN 6 WKS IN ADVANCE	
DEPOSIT	£ 100.00
BOOKING CHARGE (non refundable)	£ 15.00
TOTAL ENCLOSED	£ .

FOR BOOKINGS MADE LESS THAN 6 WKS IN ADVANCE	
FULL HIRE CHARGE	£ .
BOOKING CHARGE (non refundable)	£ 15.00
PETS at £10 per week each	£ .
TOTAL ENCLOSED	£ .

PLEASE REMEMBER TO SEND A SEPARATE CHEQUE FOR £100.00 AS A DAMAGES DEPOSIT WITH YOUR FINAL BALANCE PAYMENT

I have read the current conditions of hire and important information and agree to abide by them.

SIGNATURE:DATE:.....

BOOKING CONDITIONS

1. BOOKING

Your application must be made on the Official Booking Form and completed in full. Bookings made more than 6 weeks in advance require a £100 deposit plus booking fee. The balance plus damages deposit and any extras is due 6 weeks before your holiday commences.

Bookings made less than 6 weeks in advance require the full charge plus booking fee, damages deposit cheque and extras.

A non-refundable booking fee of £15 is payable on all bookings.

2. BALANCE PAYMENT

On confirmation of the booking the balance plus extras is due 6 weeks before the commencement of the holiday. A separate cheque for £100 damages deposit is also required when sending your balance. This is banked on receipt and returned to you one week after your stay – less any deductions for damages. We regret we do not send reminders – the balance due date is on the confirmation form. If the balance is not received within 7 days of the due date we reserve the right to cancel the accommodation as per the conditions for cancelling.

3. METHOD OF PAYMENT

Payments to be made by cheque payable to “Sally MacCabe”.

4. PETS

- (i) Pets require an additional charge of £10.00 per week.
- (ii) Pets must not be left in the property unattended.
- (iii) Pets are not allowed in the bedroom.
- (iv) Visitors must bring pets own bedding and under no circumstances can bedding or furnishings provided for visitors be used.
- (v) Pets are not allowed on the sofas or chairs.
- (vi) Visitors are responsible for any damage that they may cause.
- (vii) We cannot accept responsibility for pets safety.

5. DURATION AND TIMES OF LETTING

Lettings commence from 3pm on the first day of the tenancy and end at 10am on the last day of the tenancy.

All bookings run from Saturday to Saturday.

6. KEYS

There is a digital security keybox outside the property. You will be advised of the security number on the confirmation form.

7. CANCELLATION

Cancellations must firstly be advised by telephone followed by written confirmation within 7 days. We will use our best endeavours to secure another booking on the property for the same term and if possible for the same charge, charge. Any refund will be made less the booking fee, which is non refundable.

If the property has not been re-let the full hire charge will still become due 6 weeks before your holiday commences.

8. THE TENANT AGREES

- (i) To keep and leave the accommodation in a clean and tidy state returning all furniture to the place in which it was found on entry. A cleaning service is not provided during the tenancy.
- (j) To pay for any breakages and damage.
- (k) Not to do anything to make void or voidable any policy of insurance.
- (l) Not to cause a nuisance to neighbours.
- (m) To allow the owner, his servant or agents reasonable access. Although we do not wish to disturb your holiday, we do reserve the right to enter the property during your stay should a need arise.
- (n) To leave the accommodation in such a state and condition that it is suitable for occupation for another hirer. If this is not the case he/she will be liable for the hire charges as shown for the accommodation for the period until it is so available and for any loss or damage which shall be occasioned thereby.
- (o) Not to part with possessions of the property, or share it, except with members of the party shown on the booking form.
- (p) Not to exceed the total number of people it sleeps.

Should the booking conditions not be met, the tenant agrees to pay any additional charges incurred and the owners reserve the right to re-enter the property and terminate the tenancy.

9. NON AVAILABILITY OF ACCOMMODATION

If due to any occurrence beyond the control of the owner the accommodation is not available as booked, eg fire, flood, all monies paid will be refunded in full but will be under no further liability towards the hirer.

10. LIABILITY

The owners do not accept liability for any act, neglect or default on their part or any other person not within their employ or otherwise under their control, nor for any accident, damage, loss, injury, expense or inconvenience, whether to person or property, which the tenants or any other person may suffer or incur arising out of, or in any way connected with the letting. In addition, the owner accepts no liability for loss of or damage to the tenants' possessions on the owners' property or land.

11. COMPLAINTS PROCEDURE

If you have any cause for dissatisfaction please contact us immediately by calling at our home address or by telephoning 01736 799741. It is imperative that we see the reason for the complaint before any remedial action is taken. We regret we cannot consider any complaints where we have not been given an opportunity to investigate the complaint and endeavour to put matters right during the tenancy or any complaints made on departure or after your return home.

IMPORTANT INFORMATION

SECURITY ACCESS:

There is a digital access touch-pad attached to the entrance door to the property. You will be advised of the security number on your confirmation form.

CLEANING

Although the property is cleaned between bookings you are expected to keep and leave the property in a clean and tidy state. Should any additional charges be made by our cleaners these will be deducted from your damage deposit.

ALLERGIES

If you are allergic to animals, please be aware that pets are allowed in this property.

DAMP

The Cornish air is often warm and moist which tends to cause condensation, especially since this is an old property and very close to the sea. We would advise all visitors to open windows to permit through air and to leave the dehumidifier permanently on – remembering to regularly empty the water chamber.

TELEVISION RECEPTION

Interference to the picture can be experienced at times and is not necessarily a fault in the set or aerial but can be due to the tides and/or weather conditions.

ELECTRICITY AND GAS

Are included in the price of your holiday.

DAMAGE DEPOSITS

Properties require a Damage Deposit of £100.

RUBBISH COLLECTION

On Sunday evening, please place the green bin at the end of the passageway next to St Andrews Street and return it again once it has been emptied on Monday.

Please do not leave excess rubbish bags outside the property as the seagulls will instantly trash it. Please place any excess bags of rubbish in the large black public bins provided on The Wharf or outside Age Concern.

LINEN

Duvets and bed linen are supplied. Towels are NOT provided.

CAR PARKING

Visitors can purchase a weekly ticket on arrival at any Penwith District Council Long Stay car park either direct from the pay and display machines or from the attendants on duty at The Island or Trenwith Car Parks. Weekly tickets are valid on any Long Stay car park throughout the District. Alternatively contact the Car Parks Officer for advice on 01736 336636. Our nearest car park is at the Railway Station – a 4 minute walk away.

Note: weekly tickets do not guarantee a space but can be used in any council **long stay** car park in the Penwith District.